

## Upgrading from Version 4,5,6,7 to Version 8

We recommend that a full uninstall of the earlier version and then a fresh Version 8 installation is the best way to complete an upgrade.

Follow these steps:

Download version 8 from our web site (40 meg file)

[http://www.pabxsoft.com/Downloads/Version%208/PABXSoft\\_Installer.exe](http://www.pabxsoft.com/Downloads/Version%208/PABXSoft_Installer.exe)

Note. The full Web Download is always up to date so you do not need Latest upgrades.

1. Open existing installation, Reports and in Setup>Site, note down the MODEL, and connection method (e.g. Com 1 19200)
2. Ensure all PABXSoft programs are shut down (especially Call Collector)
3. Copy the DATA folder in C:\Program Files\PABXSoft\Call Collector and save it to Desktop
4. Add/Remove Programs in Control Panel – Remove ALL PABXSoft programs
5. Delete the PABXSoft folder in C:\Program Files
6. Delete the PABX registry key  
(Start>Run>Regedit>OK>Hkey\_Current\_User>Software>VB and VBA Program Settings>PABX)
7. Delete the existing license (eg lickey.lic from the C:\ drive)
8. Run the new Version 8 download
9. Copy your new license to the PABXSoft folder in C:\Program Files
10. Copy the DATA folder that you saved in step 3 back to it's original location in C:\Program Files\PABXSoft\Call Collector over-writing the freshly installed data folder
11. Start Reports to complete configuration.